

VA CUSTOMER SERVICE SURVEY

Completion of this survey is strictly confidential and voluntary. No names will be used and is only used to gather customer service information to help the VA office to better meet the needs of all VA students.

1. Is this your first visit to the VA office or 2d semester or higher.

2. Were you satisfied with the assistance you received today?

Yes No Comments

3. How long was your waiting time?

4. Please rate the customer service you received.

1 = poor 2 = fair 3 = good 4 = excellent

Comments

5. What information or assistance would you like to receive as a VA student that you may or may not received. (Please be very candid in your comments.