



FAYETTEVILLE TECHNICAL  
COMMUNITY COLLEGE

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STUDENTS

CURRENT  
STUDENTS

MILITARY  
STUDENTS

CONTINUING  
EDUCATION

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## FAYETTEVILLE TECHNICAL COMMUNITY COLLEGE

### WELCOME TO FTCC'S SUCCESS CENTER!

#### Main Campus Curriculum Success Center

**"Better grades may be just a few steps away!"**

**Our Mission:** The Success Center at FTCC is designed to provide supplemental instruction and resources to FTCC curriculum and developmental studies students in order to help them succeed academically and become independent learners.

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#### 1. What is the Success Center?

The Success Center at FTCC is primarily designed to provide enhanced educational opportunities to students enrolled in any of the College's college credit (curriculum) or developmental studies courses. Qualified Success Center Instructors provide individualized instruction to students in a wide range of subjects including:

English  
Mathematics  
Science  
Business related such as Accounting

Success Center Instructors also guide students in the use of the many resources available in the Lab, including:

Course specific computer software  
Audio Visual aids  
Printed materials  
Handouts (Instructor developed and reviewed)

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#### 2. Who may use the Success Center?

Our Success Center is available on a fee-free basis to students enrolled in any Curriculum course at FTCC.

Others pay tuition for Continuing Education courses, including 20-plus different Teacher Renewal Courses and the College/Job Readiness course (which is designed to prepare adults for the College's entrance assessment). Tuition for these courses allows students to use Success Center facilities and range from \$50.00 to \$65.00 per course. This fee is based on the number of contact hours of the course in which the student enrolls. Continuing Education tuition payments are accepted at the Neill Currie Continuing Education building (adjacent to the Continuing Education Center) on FTCC's Main Campus. Any questions about these courses may be directed to any Success Center staff member.

If you are a Continuing Education/Basic Skills student, please visit the Basic Skills Resource Center or the Workforce Preparedness Center, both of which are located in the Continuing Education Center. You will be greeted by a Basic Skills staff member available to help you at that location.

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#### 3. Where is the Success Center located?

The Success Center is located on the second floor of the Harry F. Shaw Virtual College Center (VCC), Room 232.

When you enter through our double doors, you will be greeted by one of our Success Center staff members who will assist you in enrolling in the Center for the current semester. **A current, valid FTCC Curriculum Student Photo ID Card is required to enroll** (except for Teacher Renewal courses).

If you will be driving in from another area, our site address is 2201 Hull Road, Fayetteville, North Carolina 28303.

To call for further directions, please use the Success Center phone number at 910.678.8266.

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#### 4. When is the Success Center open?

Success Center hours are:

Monday-Thursday 8:00 a.m. until 9:00 p.m.

Friday 8:00 a.m. until 5:00 p.m.

Special Success Center hours at exam time, closing for a holiday, Campus closing or inclement weather will be announced on an event basis through the Campus information system and bulletin board postings. You may contact us during operating hours for current information at 910.678.8266. We are also available by email at these addresses:

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#### 5. How do I enroll at the Success Center?

Students enrolled at FTCC may visit the Success Center and fill out an application to be added to the computer roll, and begin. A current, valid FTCC Curriculum Student Photo ID Card is required to enroll (except for Teacher Renewal courses).

After enrollment at the Success Center you are eligible to visit the Lab anytime to work and receive assistance.

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#### 6. What can I expect after Success Center enrollment?

Your attendance in the Success Center is logged electronically. When you enroll in the Success Center, we will add your student information to our electronic database.

After enrolling, you need to stop by the check-in computer each time you visit the Center. A Success Center Instructor may assess your specific needs for that visit.

Assistance may include:

A video or audiotape.

A worksheet or textbook, or combination of both.

A computer program.

An individual Learning Lab Instructor's help by your side.

Success Center Instructors will always be available to answer questions and keep you on track with the materials and methods selected to help you.

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#### 7. What about Distance Learning Students?

Distance Learning students may call or email the Success Center with their questions about Learning Lab support for their distance learning courses.

Contact the Center by telephone at 910.678.8266 or by email at [SuccessCenter@faytechcc.edu](mailto:SuccessCenter@faytechcc.edu).

If a Distance Learning student needs assistance, the student should click [HERE](#) and complete the Success Center Instructional Assistance Form.

An Instructor will contact the student to give assistance with questions.

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#### 8. Are "special programs" available?

Two important special programs available at the Success Center are College/Job Readiness and Teacher Renewal Courses. Enrollment for special programs is completed through Continuing Education in our Neill Currie (Continuing Education) Building at the edge of campus, on Hull Road, adjoining the Continuing Education Center. Interested students should contact the Success Center for information on how to complete this process.

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#### 9. Forms you may need at this website.

[Success Center Referral Form](#) (for Instructors).

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#### 10. Comments

The Success Center staff welcomes student input. Comments and suggestions may be sent by email to Director at [dostallr@faytechcc.edu](mailto:dostallr@faytechcc.edu).

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Revised: July 23, 2009.