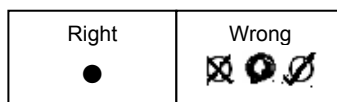


ALL RESPONSES WILL BE KEPT STRICTLY CONFIDENTIAL - PLEASE USE A DARK PEN!



- 1. What were your goal(s) for attending FTCC? (Check all that apply)**
 - Earning a degree, diploma, or certificate from FTCC
 - Preparing for/getting a new job
 - Improving existing job skills
 - Transferring to a four year college/university
 - Transferring to another two year college
 - Personal interest
 - Other (please specify) _____
- 2. Did you accomplish your goal(s) for attending FTCC? (Check only one)**
 - Yes, completely
 - Yes, partially
 - No
- 3. If you did not accomplish your goal(s) for attending FTCC, which of the following best describes why you did not achieve that goal(s)? Check all that apply**
 - Job Conflict
 - New employment
 - Financial Hardship
 - Family circumstances
 - Joined the military/relocated
 - Child care problems
 - Medical problems
 - Moved to new area
 - Lack of interest in pursuing course of study
 - Dissatisfied with the services offered by the College
 - Dissatisfied with the quality of instruction
 - Other (please specify) _____
- 4. Which of the following best describes why you are not currently enrolled at FTCC? (Check all that apply)**
 - Accomplished my reasons for attending
 - Schedule conflicts
 - Courses that I need are not currently being offered
 - Attending another community college or university
 - Work conflict
 - Financial reasons
 - Family/personal reasons
 - Relocated
 - Other (please specify) _____
- 5. Do you plan to re-enroll at FTCC during the next year?**
 - Yes
 - No
 - Not sure
- 6. What is your current employment status?**
 - Full-time
 - Part-time
 - Self-employed
 - Unemployed
 - Retired
- 7. If currently employed, is your employment related to your field of study at FTCC?**
 - Yes
 - No
- 8. If unemployed, are you actively seeking employment?**
 - Yes
 - No
- 9. Are you pursuing education at another community college or university?**
 - Yes
 - No
- 10. If you were to begin again (i.e. if you had it to do over again) would you choose to attend FTCC?**
 - Yes
 - No
 - Not sure
- 11. Would you recommend FTCC to others? (If no, please explain in comment box below)**
 - Yes
 - No

Please turn over

Please indicate your level of satisfaction with the following, using the following scale. Mark the number which best reflects your opinion.

4 = Very Satisfied 3 = Satisfied 2 = Dissatisfied 1 = Very Dissatisfied 0 = Don't Know
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- ▶ ◀ ☞ ☐ _ 12. Admissions process
- ▶ ◀ ☞ ☐ _ 13. Registration for classes
- ▶ ◀ ☞ ☐ _ 14. Quality of Cashiering Services (Tuition & Fees, Loans, Pell Grants, and Scholarship Payments – Admissions Building)
- ▶ ◀ ☞ ☐ _ 15. Quality of Financial Aid Services (The application process for Loans, Pell Grants, and Scholarships – Student Center)
- ▶ ◀ ☞ ☐ _ 16. Quality of Counseling Services (Student Center)
- ▶ ◀ ☞ ☐ _ 17. Quality of Academic Advising (Faculty Academic Advising)
- ▶ ◀ ☞ ☐ _ 18. Quality of Campus Security
- ▶ ◀ ☞ ☐ _ 19. Educational costs of FTCC
- ▶ ◀ ☞ ☐ _ 20. Campus access for student with disabilities
- ▶ ◀ ☞ ☐ _ 21. Learning Technologies Services/Resources
- ▶ ◀ ☞ ☐ _ a. Quality of Library
- ▶ ◀ ☞ ☐ _ b. Quality of Success Center
- ▶ ◀ ☞ ☐ _ c. Quality of Media Services
- ▶ ◀ ☞ ☐ _ 22. Quality of Career Center
- ▶ ◀ ☞ ☐ _ 23. Quality of Student Activities
- ▶ ◀ ☞ ☐ _ 24. Quality of instruction in major program area
- ▶ ◀ ☞ ☐ _ 25. Quality of instruction in other courses
- ▶ ◀ ☞ ☐ _ 26. Overall quality of the academic program
- ▶ ◀ ☞ ☐ _ 27. Overall quality of the College

Comments:

Please return the survey in the postage-paid envelope provided.

Thank you for taking this survey!