1. What were your goal(s) for attending FTCC? (Check all that apply)
   - Earning a degree, diploma, or certificate from FTCC
   - Preparing for/getting a new job
   - Improving existing job skills
   - Transferring to a four year college/university
   - Transferring to another two year college
   - Personal interest
   - Other (please specify) ______________________

2. Did you accomplish your goal(s) for attending FTCC? (Check only one)
   - Yes, completely
   - Yes, partially
   - No

3. If you did not accomplish your goal(s) for attending FTCC, which of the following best describes why you did not achieve that goal(s)? Check all that apply
   - Job Conflict
   - New employment
   - Financial Hardship
   - Family circumstances
   - Joined the military/relocated
   - Child care problems
   - Medical problems
   - Moved to new area
   - Lack of interest in pursuing course of study
   - Dissatisfied with the services offered by the College
   - Dissatisfied with the quality of instruction
   - Other (please specify) ______________________

4. Which of the following best describes why you are not currently enrolled at FTCC? (Check all that apply)
   - Accomplished my reasons for attending
   - Schedule conflicts
   - Courses that I need are not currently being offered
   - Attending another community college or university
   - Work conflict
   - Financial reasons
   - Family/personal reasons
   - Relocated
   - Other (please specify) ______________________

5. Do you plan to re-enroll at FTCC during the next year?
   - Yes
   - No
   - Not sure

6. What is your current employment status?
   - Full-time
   - Part-time
   - Self-employed
   - Unemployed
   - Retired

7. If currently employed, is your employment related to your field of study at FTCC?
   - Yes
   - No

8. If unemployed, are you actively seeking employment?
   - Yes
   - No

9. Are you pursuing education at another community college or university?
   - Yes
   - No

10. If you were to begin again (i.e. if you had it to do over again) would you choose to attend FTCC?
    - Yes
    - No
    - Not sure

11. Would you recommend FTCC to others? (If no, please explain in comment box below)
    - Yes
    - No

Please turn over
Please indicate your level of satisfaction with the following, using the following scale. Mark the number which best reflects your opinion.

- 4 = Very Satisfied
- 3 = Satisfied
- 2 = Dissatisfied
- 1 = Very Dissatisfied
- 0 = Don’t Know

12. Admissions process
13. Registration for classes
14. Quality of Cashiering Services (Tuition & Fees, Loans, Pell Grants, and Scholarship Payments – Admissions Building)
15. Quality of Financial Aid Services (The application process for Loans, Pell Grants, and Scholarships – Student Center)
16. Quality of Counseling Services (Student Center)
17. Quality of Academic Advising (Faculty Academic Advising)
18. Quality of Campus Security
19. Educational costs of FTCC
20. Campus access for student with disabilities
21. Learning Technologies Services/Resources
   a. Quality of Library
   b. Quality of Success Center
   c. Quality of Media Services
22. Quality of Career Center
23. Quality of Student Activities
24. Quality of instruction in major program area
25. Quality of instruction in other courses
26. Overall quality of the academic program
27. Overall quality of the College

Comments:
___________________________________________________________________________________________________
___________________________________________________________________________________________________
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Please return the survey in the postage-paid envelope provided.

Thank you for taking this survey!