

Fayetteville Technical Community College

2009 Graduate Survey

FTCC would like your impressions of the College. This survey will help us to improve for others who follow you. Through your feedback FTCC is able to determine how successful our programs have been and whether changes and/or improvements should be made. Please help us by first clicking the box(es) below to select the program(s) in which you will complete your course of study. If your program is not listed, click the box beside Other, then specify in the textbox.

Click the appropriate link below to go to your area of study:

ASSOCIATE DEGREE

CERTIFICATE

DIPLOMA

SELECT YOUR PROGRAM OF STUDY		
ASSOCIATE DEGREE PROGRAMS		
<input type="checkbox"/> A/C, Heating and Refrigeration Technology	<input type="checkbox"/> Accounting	<input type="checkbox"/> Advertising and Graphic Design
<input type="checkbox"/> Architectural Technology	<input type="checkbox"/> Associate Degree Nursing	<input type="checkbox"/> Associate in Arts
<input type="checkbox"/> Associate in Arts Pre-Major in Business Administration	<input type="checkbox"/> Associate in Arts Pre-Major in Business	<input type="checkbox"/> Associate in Arts Pre-Major in Criminal Justice
<input type="checkbox"/> Associate in Arts Pre-Major in Education and Special Ed	<input type="checkbox"/> Associate in Arts Pre-Major in English	<input type="checkbox"/> Associate in Arts Pre-Major in English Education
<input type="checkbox"/> Associate in Arts Pre-Major in Health Education	<input type="checkbox"/> Associate in Arts Pre-Major in History	<input type="checkbox"/> Associate in Arts Pre-Major in Nursing
<input type="checkbox"/> Associate in Arts Pre-Major in Physical Education	<input type="checkbox"/> Associate in Arts Pre-Major in Political Science	<input type="checkbox"/> Associate in Arts Pre-Major in Psychology
<input type="checkbox"/> Associate in Arts Pre-Major in Social Science Secondary Ed.	<input type="checkbox"/> Associate in Fine Arts	<input type="checkbox"/> Associate in General Education
<input type="checkbox"/> Associate in Science	<input type="checkbox"/> Biology and Biology Education	<input type="checkbox"/> Biotechnology
<input type="checkbox"/> Chemistry and Chemistry Education	<input type="checkbox"/> Mathematics Education	<input type="checkbox"/> Community Spanish Interpreter
<input type="checkbox"/> Automotive Systems Technology	<input type="checkbox"/> Building Construction Technology	<input type="checkbox"/> Business Administration
<input checked="" type="checkbox"/> Business Administration Banking and Finance	<input type="checkbox"/> Business Administration Human Resources Management	<input checked="" type="checkbox"/> Business Administration Marketing and Retailing
<input type="checkbox"/> Business Administration Operations Management	<input type="checkbox"/> Business Administration Public Administration	<input type="checkbox"/> Business Administration Electronic Commerce
<input type="checkbox"/> Civil Engineering Technology	<input type="checkbox"/> Computer Information Technology	<input type="checkbox"/> Computer Programming
<input type="checkbox"/> Criminal Justice Technology Latent Evidence	<input type="checkbox"/> Criminal Justice Technology	<input type="checkbox"/> Criminal Justice Technology Dual Enrollment with FSU
<input type="checkbox"/> Criminal Justice Technology Financial Crime/Computer Fraud	<input type="checkbox"/> Culinary Technology	<input type="checkbox"/> Dental Hygiene
<input type="checkbox"/> Early Childhood Associate	<input type="checkbox"/> Early Childhood Associate Teacher Associate	<input type="checkbox"/> Early Childhood Associate Special Education

<input type="checkbox"/> Early Childhood Associate Dual Enrollment with FSU	<input type="checkbox"/> Electrical/Electronic Technology	<input type="checkbox"/> Electronics Engineering Technology
<input type="checkbox"/> Emergency Medical Science	<input type="checkbox"/> Emergency Medical Science Bridging	<input type="checkbox"/> Emergency Preparedness Technology
<input type="checkbox"/> Fire Protection Technology	<input type="checkbox"/> Funeral Service Education	<input type="checkbox"/> General Occupational Technology
<input type="checkbox"/> Healthcare Management Technology	<input type="checkbox"/> Horticulture Technology Management	<input type="checkbox"/> Hotel and Restaurant Management
<input type="checkbox"/> Information Systems Security	<input type="checkbox"/> Machining Technology	<input type="checkbox"/> Medical Office Administration
<input type="checkbox"/> Networking Technology	<input type="checkbox"/> Nuclear Medicine Technology	<input type="checkbox"/> Office Systems Technology
<input type="checkbox"/> Paralegal Technology	<input type="checkbox"/> Postal Service Technology	<input type="checkbox"/> Physical Therapist Assistant
<input type="checkbox"/> Radiography	<input type="checkbox"/> Respiratory Therapy	<input type="checkbox"/> Speech-Language Pathology Assistant
<input type="checkbox"/> Surgical Technology	<input type="checkbox"/> Surveying Technology	<input type="checkbox"/> Web Technologies
<input type="checkbox"/> Other (please specify)		

SELECT YOUR PROGRAM OF STUDY

CERTIFICATE PROGRAMS

<input type="checkbox"/> Associate Degree Nursing Central Sterile Processing	<input type="checkbox"/> Architectural Engineering Construction CAD	<input type="checkbox"/> Air Conditioning, Heating and Refrigeration Basic
<input type="checkbox"/> Autobody Repair Basic	<input type="checkbox"/> Automotive Systems Technology Electrical/Electronics Systems	<input type="checkbox"/> Automotive Systems Technology Medium/Heavy Truck Maintenance
<input type="checkbox"/> Automotive Systems Technology Suspension, Brakes, Heating/Air Conditioning	<input type="checkbox"/> Automotive Systems Technology Engine Performance	<input type="checkbox"/> Automotive Systems Technology Power Trains
<input type="checkbox"/> Basic Law Enforcement Training	<input type="checkbox"/> Business Administration Logistics Management	<input type="checkbox"/> Business Administration Total Quality Management
<input type="checkbox"/> Business Administration Human Resources/Equal Opportunity	<input type="checkbox"/> Business Administration Small Business Management	<input type="checkbox"/> Business Administration Management
<input type="checkbox"/> Business Administration Small Business Startup	<input type="checkbox"/> Business Administration Entrepreneurship I	<input type="checkbox"/> Business Administration Payroll and Benefits Specialist
<input type="checkbox"/> Business Administration Sales and Customer Service	<input type="checkbox"/> Carpentry General Contractor's License Preparation	<input type="checkbox"/> Community Spanish Interpreter Facilitator
<input type="checkbox"/> Community Spanish Interpreter Spanish Language	<input type="checkbox"/> Computer Programming COBOL Programming	<input type="checkbox"/> Computer Programming Java
<input type="checkbox"/> Computer Programming Visual Basic Programming	<input type="checkbox"/> Computer Information Technology Computer Technologies	<input type="checkbox"/> Computer Information Technology Linux
<input type="checkbox"/> Computer Programming C++ Programming	<input type="checkbox"/> Criminal Justice Latent Evidence	<input type="checkbox"/> Culinary Technology Baking
<input type="checkbox"/> Culinary Technology Pantry Chef (Garde Manger)	<input type="checkbox"/> Early Childhood Associate Child Care Administration	<input type="checkbox"/> Early Childhood Associate Lateral Entry Teacher
<input type="checkbox"/> Early Childhood Associate Child Care Development	<input type="checkbox"/> Early Childhood Associate Infant/Toddler	<input type="checkbox"/> Early Childhood Associate Child Care Professional
<input type="checkbox"/> Emergency Medical Science	<input type="checkbox"/> Funeral Service Education North Carolina Funeral Director	<input type="checkbox"/> General Contractors License Preparation

<input type="checkbox"/> Horticulture Science	<input type="checkbox"/> Horticulture Science Basic Landscape Maintenance	<input type="checkbox"/> Hotel and Restaurant Management
<input type="checkbox"/> Information Systems Linux	<input type="checkbox"/> Information Systems Hardware & Software	<input type="checkbox"/> Information Systems Computer Technologies
<input type="checkbox"/> Machining Technology Evening Basic	<input type="checkbox"/> Mechanical Drafting Basic CAD Drafting	<input type="checkbox"/> Medical Office Administration Basic Medical Office
<input type="checkbox"/> Networking Technology Cisco Networking	<input type="checkbox"/> Networking Technology Novell Networking	<input type="checkbox"/> Networking Technology CISCO Networking
<input type="checkbox"/> Nursing Assistant Huskins	<input type="checkbox"/> Office Systems Technology Basic Office Systems Technology	<input type="checkbox"/> Pharmacy Technology Huskins
<input type="checkbox"/> Phlebotomy	<input type="checkbox"/> Plumbing Basic	<input type="checkbox"/> Postal Service Technology
<input type="checkbox"/> Web Technologies Web Management	<input type="checkbox"/> Web Technologies Web Back-Office	<input type="checkbox"/> Web Technologies Web Management
<input type="checkbox"/> Web Technologies Server Side Web Programming	<input type="checkbox"/> Web Technologies Web Database	<input type="checkbox"/> Web Technologies SGD Basics
<input type="checkbox"/> Web Technologies Web Programming	<input type="checkbox"/> Other	

SELECT YOUR PROGRAM OF STUDY

DIPLOMA PROGRAMS

<input type="checkbox"/> A/C, Heating and Refrigeration	<input type="checkbox"/> Associate in Arts	<input type="checkbox"/> Associate in Science
<input type="checkbox"/> Auto Body Repair	<input type="checkbox"/> Carpentry	<input type="checkbox"/> Cosmetology
<input type="checkbox"/> Dental Assisting	<input type="checkbox"/> Early Childhood Associate/Teacher Associate	<input type="checkbox"/> Electrical/Electronics Technology
<input type="checkbox"/> Electronics Engineering Technology	<input type="checkbox"/> Emergency Medical Science	<input type="checkbox"/> Funeral Service Education NC Funeral Director
<input type="checkbox"/> Nuclear Medicine Technology	<input type="checkbox"/> Paralegal	<input type="checkbox"/> Pharmacy Technology
<input type="checkbox"/> Plumbing	<input type="checkbox"/> Practical Nursing	<input type="checkbox"/> Surgical Technology
<input type="checkbox"/> Surgical Technology (Bridging)	<input type="checkbox"/> Welding Technology	<input type="checkbox"/> Other

Please answer the questions/statements which best reflect your opinion.
Your answers are anonymous and used for statistical reasons.

1. Quality of instruction in program area courses

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

2. Quality of instruction in other courses

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

3. Overall quality of academic program

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

4. Quality of Academic Advising (Faculty Academic Advising)

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

5. Quality of Success Center Facility and Resources

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

6. Quality of Registration Process

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

7. Counseling Information Desk - Lobby of Student Center

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

8. Quality of Admissions (entering College) (Admissions Office)

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

9. Quality of Student Activities

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

10. Quality of Campus Security

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

11. Quality of Cashiering Services for tuition & fee payments, loans, Pell Grants, scholarship payments, and disbursements) (Administration Building)

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

12. Quality of Financial Aid Services (Student Center) (The application process for Loans, Pell Grants, and Scholarships)

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

13. Quality of Counseling Services (Student Center)

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

14. Quality of Success Center Services and Resources

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

15. Quality of Career Center Services

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

16. Quality of Media Services

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

17. Quality of the Library

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

18. Quality of Internet Access/Computing Services

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

19. Quality of Blackboard System for on-line class delivery

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

20. Overall quality of the College

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Don't Know/ Does Not Apply
--------------------------------------	---------------------------------	------------------------------------	---	---

21. My goal(s) for attending FTCC were: (CHECK ALL THAT APPLY)

<input type="checkbox"/> Earning an Associate Degree, diploma, or certificate	<input type="checkbox"/> Preparing for/getting a new job (technical skills)
<input type="checkbox"/> Transferring to a four-year college/university	<input type="checkbox"/> Improving existing job skills
<input type="checkbox"/> Improving Communication (speaking, writing, reading and listening)	<input type="checkbox"/> Improving critical thinking and analytical skills
<input type="checkbox"/> Improving interpersonal skills or relationships	<input type="checkbox"/> Personal interest
<input type="checkbox"/> Other (please specify)	

22. I accomplished my goals: (CHECK ONE)

Yes, completely
 Yes, partially
 No

If your answer is Partially or No, please explain in comment box below
COMMENTS FOR QUESTION 22

23. If you did not accomplish your goal(s), which of the following best describes why you did not achieve your goal(s)? (CHECK ALL THAT APPLY)

<input type="checkbox"/> Job conflict	<input type="checkbox"/> New employment
<input type="checkbox"/> Financial hardship	<input type="checkbox"/> Family circumstances
<input type="checkbox"/> Joined the military/relocated	<input type="checkbox"/> Child care problems
<input type="checkbox"/> Medical problems	<input type="checkbox"/> Moved to a new area
<input type="checkbox"/> Lack of interest in pursuing course of study	<input type="checkbox"/> Dissatisfied with the services offered by the College
<input type="checkbox"/> Dissatisfied with the quality of instruction	<input type="checkbox"/> Other (please specify)

(If dissatisfied, please explain in the comment box below)

COMMENTS FOR QUESTION 23

24. If you were to begin again (i.e., if you had it to do over again) would you choose to attend FTCC?

- Yes
- No
- Not Sure

(If no or not sure, please explain in comment box below)

COMMENTS FOR QUESTION 24

25. Did you participate in FTCC's Cooperative Education Program?

- Yes
- No
- Wasn't eligible
- Didn't know about it
- Wasn't interested
- Other (please specify)

26. Would you recommend FTCC to others?

- Yes
- No

(If no, please explain in comment box below)

COMMENTS FOR QUESTION 26

ADDITIONAL COMMENTS (i.e. Recommendations for Institutional Improvement)

27. Are you ACTIVE duty?

- Yes
- No

28. If yes, what branch of service?

- Army
- Air Force
- Navy
- Marines
- Coast Guard

Modified: 03/03/2009