



FAYETTEVILLE TECHNICAL
COMMUNITY COLLEGE

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What is SmarThinking at FTCC?

SmarThinking is web-based online tutoring (supplemental instruction), available to qualified Fayetteville Technical Community College (FTCC) students 24 hours a day, seven days a week. Tutoring is available in the following subject areas: Algebra, Basic Math, Calculus, Chemistry, Economics, Finance, Geometry, Biology, Anatomy & Physiology, Physics, Spanish, Statistics, and Writing.

Students can connect to SmarThinking "e-structors" for live, online tutoring sessions or can schedule a session with a specific instructor.

Students who seek SmarThinking tutoring for writing may submit their work to the SmarThinking online writing lab and receive detailed and personalized feedback within 24 hours.

Students who submit questions to SmarThinking will receive a response – normally within 24 hours.

Who qualifies for access to SmarThinking?

SmarThinking is **only** available to students enrolled in one or more of the following:

- FTCC online Developmental Studies classes
- FTCC online Curriculum classes
- FTCC Spring Lake Campus Developmental Studies classes
- FTCC Spring Lake Campus Curriculum classes

How does an FTCC student request and gain access to SmarThinking?

Any student (who meets the qualifications noted above) who would like access to FTCC's SmarThinking services must first contact and then request that his or her instructor for the specific course for which he or she is seeking online tutoring complete and submit an online Referral Form (New URL TBA) The student should contact his or her instructor in the usual manner (e.g., by e-mailing the instructor) to request that this be done as soon as possible. No student will be provided a SmarThinking user I.D. or password until that online Referral Form is completed by the instructor and received by FTCC's SmarThinking staff.

It is the student's responsibility to contact the course instructor for this required referral and to follow up with that instructor as needed.

(The student may wish to copy and paste the above paragraph into the email that he or she sends to the course instructor to request an online Referral.)

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